



IMPORTANT SERVICE UPDATES

As a result of Governor Wolf's recent Executive Order in response to the COVID-19 crisis, we have several important updates to share with you.

Effective Monday, 3/23/20, Penn Waste Residential Collections will operate as follows:

Trash Collection - On Schedule as Normal

Recycle Collection - On Schedule as Normal

Yard Waste Collection - Temporary suspension until further notice

Bulk Item Collection- Temporary suspension until further notice

We are doing this so we can continue to focus all our efforts and personnel on trash and recycling collection.

The collection of trash is our top priority as improperly managed waste can create conditions that may have severe adverse effects on public health, safety and the environment.

ADMINISTRATIVE UPDATES:

Monday, March 23rd, administrative staff will be working remotely and we will have limited staff on premise. If you need to pay your bill, you can still mail it in, pay your bill online at <https://www.pennwaste.com/pay-your-bill/>, or pay over the phone via our automated system by calling 717-767-4456.

Residential Customers – If you have an **emergency**, please send us an email at info@pennwaste.com. Please do not send an email unless it is a real emergency.

Commercial Customers – Any requests should be emailed to commercialcs@pennwaste.com.

Both emails will be monitored during our normal 8AM-5PM business ours.

If we have more service changes to communicate, we will continue to share additional updates via our social media channels, website, email blasts and we will make individual contacts as necessary.

Thank you for your patience and understanding as we all try to navigate these unprecedented times.
