



Newberry Township Weather Event and How to Register Your Contact Information:

Service challenges caused by weather event after Christmas

Due to dangerous travel conditions early Saturday December 30th, we were unable to safely provide normal Holiday Week service that day. This is industry-standard procedure for weather challenges and the prudent decision to insure the safety of the public as well as for our employees.

The fact that this was a Holiday week and service was already scheduled a day behind due to being closed on Monday December 25th for Christmas made this a difficult but still necessary decision. On Saturday the 30th, we were to be servicing residents that are normally serviced on Friday, however, due to unsafe conditions, they did not get serviced. We do our best to communicate to our residents when special circumstances like this happen so that they know there is going to be a delay and what they can expect. Unfortunately, we do not have phone numbers or email addresses for all residents so when we do our phone and email mass communications about delays, only those residents that have given us their phone and email would receive those special messages.

We are very sorry if you were not contacted and would like to apologize for the frustration this delay caused those residents affected.



We'll handle it from here.™



December 30th Adverse Weather Event And How To Update Your Contact Information:

How to get your contact information into our system:

Option 1: Call customer service at 800-210-9675 and give the agent information to update your account by adding your phone number or email address.

Option 2: Go to RepublicServices.com/account/login, and then click on sign up. There you can create your online account and link it to your service account. Once registered and linked, simply click on manage my account and add your phone number and/or email address. This will insure you get communication for service delays.

Option 3: Download our customer app call My Resource™ from the Apple App Store on your Apple device or Google Play store on your android device. Create your account on My Resource™ and link it to your service account. Once registered and linked, simply click on manage my account and add your phone number and/or email address. This will insure you get communication for service delays.

Again, we are sorry for the service delays around this holiday and snow event. If you have any issues, please contact us at 800-210-9675.

Thanks and Happy New Year!

Republic Services
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800-210-9675
RepublicServices.com